# 2022-2026 STRATEGIC PLAN Measuring Our Way Forward



CARRIER SEKANI FAMILY SERVICES



# Our Mission

With the guidance of our Elders, we are committed to the well-being and empowerment of Carrier and Sekani Families by asserting authority over health, social, and legal services.

# Our Vision

Yinka Dene living to their full potential

# **Our Values**

#### **RESPECT | COMPASSION | RESPONSIBILITY**

TRUST | INTEGRITY | HONESTY





# Our Strategic Priorities

# **Priority 1:** Support Nation-rebuilding

## Our goal by 2026:

• Increase supports to our member Nations in their journey to self-sufficiency.

## Strategies:

#### **READINESS FOR JURISDICTION**

Support Nations to become self determining

#### **EDUCATION AND TRAINING**

Empower Nation members of all ages with knowledge and resources to rebuild their cultural identity, community governance systems and workforce skills.

#### MENTORSHIP

Provide mentorship opportunities for Nation members to increase understanding of CSFS operational roles and responsibilities and cultural activities.

#### NATION BASED MEASUREMENT

Develop cultural indicators of health and wellness to inform service delivery models and planning.









# **Priority 2:** Culture is our foundation

### Our goal by 2026:

- Increase CSFS staff's knowledge and understanding of Carrier and Sekani history and culture
- Increase how CSFS integrates Carrier and Sekani cultural traditions, practices and values into our planning, decision making and service delivery.

# Strategies:

#### UNDERSTANDING

CSFS staff and partners understand the history, values and cultural diversity within the current context that impacts the Nations we serve today.

#### INVOLVE

- All CSFS staff are supported to engage in cultural events and activities.
- Family, clan and community are involved in service design and planning.







# **Priority 3:** Strengthen organizational capacity and development

### Our goal by 2026:

- Our programs, infrastructure and governance system embody best practices, serving as a measurable model of excellence for providing health, child and family services.
- Our people are thriving -- effective in their work and respected for their knowledge and capabilities.

### Strategies:

#### **CENTRE OF EXCELLENCE**

Enhance the effectiveness of our governance and organizational structure to best fulfill our mission and the achievement of our strategic priorities.

#### PERFORMANCE MEASUREMENT

We will develop a workforce that is skilled at creating, acquiring and transferring knowledge, and at modifying its behaviour to reflect new knowledge and insights.

#### STRENGTHENING CSFS STAFF

Attract and retain skilled and diverse staff and invest in training and developing our people for a sustainable and a highly satisfied workforce.



### **Priority 4:** Provide innovative and high-quality services and supports that meet the health and well-being goals of the Nations we serve

### Our goal by 2026:

- We will have reliable and sustainable funding and pursue new opportunities for annual revenue growth to meet the health and well-being goals of the Nations we serve.
- Our relationships enable us to improve the continuity of services we offer, and work with external stakeholders to meet the needs of our Nations over the life-cycle.

## Strategies:

#### **RELATIONSHIPS AND PARTNERSHIPS**

Motivate political, social and economic improvements through our relationships and partnerships with local, provincial and national stakeholders on priority goals for our Nations.

#### LEVERAGING RESOURCES

Seek opportunities to strengthen and diversify our funding sources, and enhance our structures to support priority programming, community needs and further capacity building.

#### COMMUNICATION AND COLLABORATION

Increase our service delivery effectiveness through a culture of collaboration, innovation, accountability and effective communication that proactively makes improvements and change.

#### **CAPITAL PROJECTS**

Secure capital funding to expand and enhance CSFS service infrastructure.