

# Home Support Services Program

2006-2007

Jaylene Bourdon

# Definition of the Home Support Program

- The Home Support Program facilitates visits between parents and other family members and their children while they are in the care of The Ministry of Family Development (MCFD).
- While supervising visits it is our priority to ensure the physical, mental and emotional safety of the child or children attending the visit.
- Home Support focuses on building on the strengths of the parents by assisting them to address their children's well being and basic needs by enhancing parenting skills and offering alternatives means to meet their parenting goals and objectives.

# Home Support Visits

- **Supervised Visits:** These are fully supervised visits in which the Home Support Worker (HSW) remains with the family for the entirety of the visit.
- **Bookend Visits:** When the HSW transports the child or children to the visit and supervises the visit for 15 minutes or more to ensure a safe environment for the visit. Supervision is usually provided for the last 15 minutes at the end of the visit, and the child or children are returned to their Foster placement.
- **Youth Support:** These contracts include working one on one with youth to enhance life skills, participation in healthy activities and build rapport.
- **Transportation:** When the HSW transports the child or children to and from the visit without providing supervision.

# Home Support Program Goals 2007

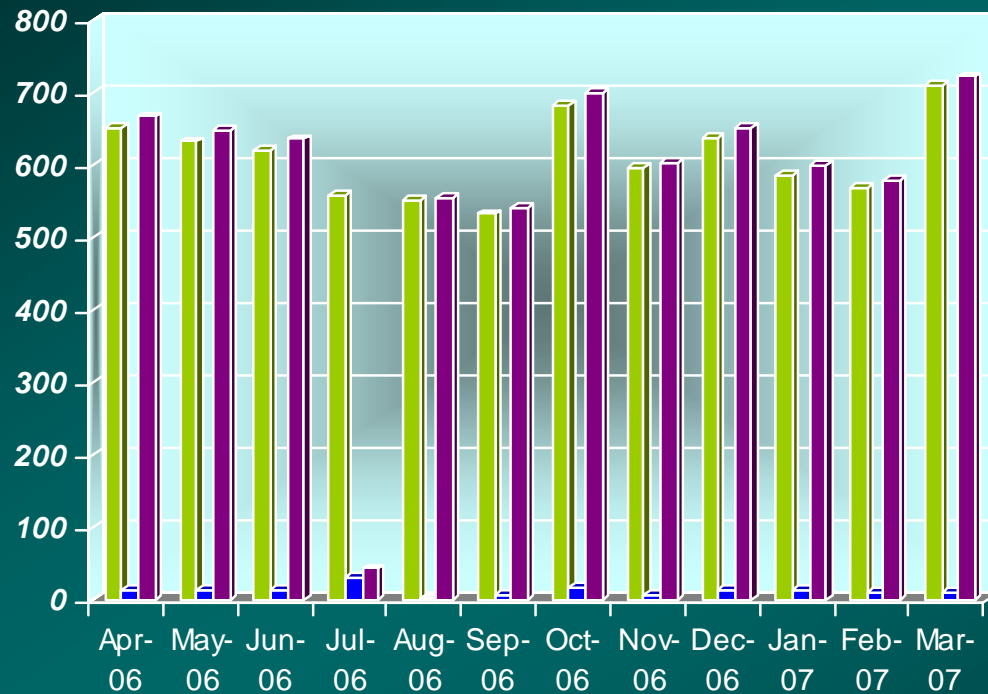
- To employ more staff and increase full time positions for staff.
- Enhance our hands on parenting support during interactions between parents and their children.
- Increase team communication between HSW through team meetings, and social gatherings.
- To improve communication with MCFD, and increase hours and funding for the program.

# Accomplished and Continuing Goals and Objectives for Home Support Program

## 2007

- We have succeeded in hiring additional staff, but have yet to include full time HSW positions within the program.
- Additional work is needed to further the hands on aspect of parenting support for families, although additional pamphlets and information has been provided to the HSW's.
- Team meetings have enabled greater communication between the workers, the Coordinator and the Family Support Program.
- Improved communication with MCFD though email.

# Home Support Services Program hours April 2006-March 2007



	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
■ Supervision Hours	652	632	620	557.3	551.3	532.3	682.8	596	637.5	585.3	569.3	709.8
■ Transportation hours	14	15	15.75	31.6	3	8	17.5	7	14.5	14	10.75	11.5
■ Total Hours	666	647	635.8	43.9	554.3	540.3	700.3	603	652	599.3	580	721.3

# Home Support Goals 2008

- To ensure the HSW have Level 1 First Aid, CPR, parent education, facilitator, and life skills training.
- Enhance and expand the Youth Support aspect of our program so that we are better equipped to meet the needs of the youth.
- Increase proficiency and quality in report writing and communication.

# Home Support Workers

- There are currently 12 staff members in the Home Support Program.
  - Home Support Coordinator: Jaylene Bourdon
    - HSW: Nicole King Smith
    - HSW: Dave Meise
    - HSW: Jennifer Davey
    - HSW: Donna Carr
    - HSW: Felicia Nome
    - HSW: Sara Crofts
    - HSW: Tina Gilmore
    - HSW: Sara Longridge
    - HSW: Sharron Ross
    - HSW: Judy Otte
    - HSW: Michelle Blacker